

My coach didn't call me at the planned time, what should I do?

If you are scheduled to have a meeting but your trainer has not called you, we invite you to follow the procedure below:

- Verify the day and time of your meeting in your schedule
- Verify the meeting arrangements, do you have the correct link?
- Email your coach to see if there is a technical problem.
- Contact Customer Service immediately, by phone at +33 (0) 1 44 55 38 31 to explain the problem.



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